



COMMERCIAL MANUFACTURING QUALITY WARRANTY

Crossley Carpet Mills Limited Warrants that this carpet **will be free from manufacturing defects for three years from date of original installation of the original purchase.**

Subject to the following limitations:

This warranty applies to Crossley Carpet commercial products only, as originally purchased and installed in its original location.

Adhesive and Seam Sealer: In order to maintain applicable limited warranty validation for direct-glue and double stick installations, Tandus Greenbond™ B-19 Broadloom Adhesive System must be used to adhere the product directly to the correctly prepared substrate. Additionally, for all types of installations, all seams and unfinished edges must be sealed utilizing either Tandus B-65 or Tandus B-71 Broadloom Seam Sealer. The use of Tandus Broadloom Adhesive System for direct-glue and double stick installations, and Tandus Broadloom Seam Sealer for all types of installations, is required in order to maintain applicable limited warranty validation.

This warranty does not include coverage on stairs, in washrooms, or damage due to the effects of accidents, spills, improper cleaning agents, burns, tears, matting, pilling or abrasion due to objects being dragged or rolled across the surface. Nor does it include the appearance of shading or “watermarking” (this is a characteristic of fine cut pile carpets and is not a manufacturing defect).

If an inspection of the problem area determines that a manufacturing defect has occurred, Crossley Carpets will repair the area, or, if that is not possible, replace it with a Crossley carpet of comparable colour and quality.

All claims must be received within three years from date of original installation and sent to:

Crossley Carpet Mills Limited
Attention: Claims Department
PO Box 745, 435 Willow Street
Truro, Nova Scotia, Canada B2N 5G2